



By Carl Collen

Tuesday 25th June 2019, 12:55 GMT

## Tomra extends Indian reach

New facility of enables Tomra Food to showcase its expertise and innovative approach to sorting produce



**T**omra Food has opened a new customer service center in Bengaluru, India as part of its efforts to improve its responsiveness to all its stakeholders.

According to the group, the state-of-the-art facility of approximately 4,000ft<sup>2</sup> enables it to showcase its expertise and innovative approach to sorting produce to both new and existing companies.

"Our new customer service centre is easily accessible," said Abhishek Bhargava, area sales manager India at Tomra. "This helps us achieve our objective of being closer to customers,

where we can help them choose the right sorting solutions for local and regional produce.

"The facility is a strategic investment for the further expansion of Tomra Food that will help us strengthen our relationships in the region. We are excited about its potential and look forward to enhancing our capabilities in India."

The facility features a demonstration and testing area where Tomra can interactively showcase its sorting systems to clients.

During a demonstration,

customers can view a simulation of how products would be sorted and defects identified in their own production environment, using one of the Tomra sorting solutions available.

"Our India facility allows a great number of efficiencies to be made on behalf of our customers, including improved logistical access and quicker response times," Bhargava added. "Both these developments will ultimately help food processors improve profitability."